



City of Oshkosh  
Police Department

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FOR IMMEDIATE RELEASE  
OSHKOSH POLICE DEPARTMENT

Date: 07/22/2024  
Time: 11:30 AM  
Contact: Officer Kate Mann  
Public Affairs/ Crime Prevention  
(920) 236-5742  
Subject: Scam Awareness

**OSHKOSH, WI (July 2024)** – In light of the CrowdStrike crash on 07/19/2024 which affected individuals and corporations nationwide, we urge the public to be alert for possible scams targeting individuals attempting to reschedule flights, access banking information, or address technology issues. While no incidents have been reported to the Oshkosh Police Department, we believe it's crucial to raise awareness.

Scammers may attempt to impersonate CrowdStrike support, sending files that claim to resolve the crash but instead contain malware. Avoid clicking on links or opening any files from unknown sources. This situation serves as a reminder of the potential aftermath of such large-scale events.

Key things to watch out for:

- Phishing emails or text messages posing as someone directly involved with the event, offering support to customers
- Impersonating incident staff in phone calls
- Posing as independent researchers, claiming to have evidence the technical issue is linked to a cyberattack and offering remediation insights
- Selling scripts purporting to automate recovery from the issue

If anyone is concerned about an issue regarding their account, they should reach out to the responsible representative directly. If anyone is unsure if something is a scam or they feel they fell victim of a scam they should contact the Oshkosh Police Department at 920-236-5700.